GUUG Frühjahrsfachgespräch 2015

# FIREWALLMANAGEMENT OHNE KOPFSCHMERZEN



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## **Topics**

- (My) Situation
- **Rock-Solid Technology**
- Approach
- **Data Model**

## (My) Situation

### Internet Service Provider (Hosting, Access, ...)

- Hundreds of public services
- Thousands of non-public services
- Service-Oriented Architecture (SOA)
- No constraints on technology
- ~ 1200 developers, ~ 200 sysadmins, ~20 network engineers

## There's more than one way to do it!

- Traditional Software development, Systems Operations, Applications Operations
- DevOps(ish)
- OpsDev(ish)
- ... and more.

## Multi-layered defense in Depth

Using proven, rock-solid technology

## **Rock-Solid Technology**



## **Firewall Technology**

### **Stateless Packetfilters**

Simple, robust technology

## Avoid Stateful Packetfilters

- Easier to break than stateless packetfilters
- Cool for egress traffic, not for ingress traffic
- $\rightarrow$ little/no benefit to us and avoided, if possible

### No "Next-Generation Firewalls"

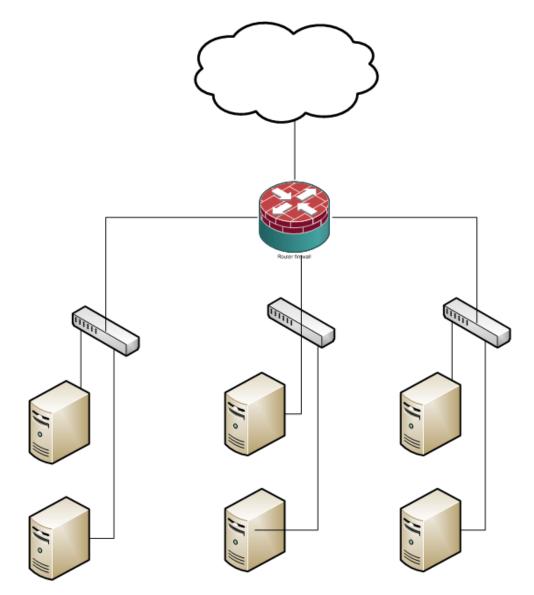
- Adds features we have no use for
- Adds caveats we don't want to have
- $\rightarrow$ no benefits to us



"Roadblock in Palestine" by Harry Pockets, CC-BY-SA 3.0

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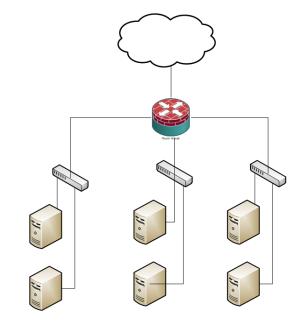
## **Traditional Firewall**



## **Traditional Firewall**

## Roadblock strictly separating any networks

- Internet from internal networks
- Internal networks from each other
- Internal networks from Internet



## **Traditional Firewall Management**

### Lost in Translation

 Dev gives connection requirements to Ops, Ops gives translates requirements to sysadmin, sysadmin translates to network-speak, firewall engineer translates to management software, firewall software translates to Cisco/Juniper/...

### Consequences

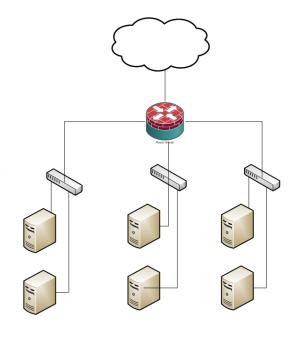
- Many Firewall tickets require "rework"
- Getting firewall rules done right may take weeks.

## Scalability

- High demand of fine-granular internal firewall rules
  - More services, more hosts, more firewall rules
  - "We're really secure, we do have tons of firewall rules"
  - Adding a single node to a cluster: up to 100 extra rules
  - Adding "infrastructure" nodes: extra rules for every network

## Exponential growth of fine-granular rules

- Exceeding growth of customers
- Exceeding growth of applications
- Exceeding Moore's law



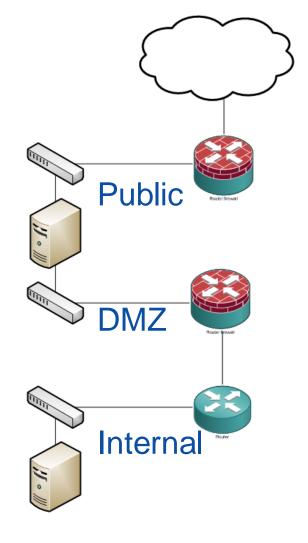
## Restart

Restart

## **New Network Firewalling Concept**

### Network Firewalling Zones

- Fine-granular ACLs for public services
- Subnet-granular ACLs from DMZ to internal networks
- No network ACLs between internal networks
- No network ACLs from internal networks to DMZ



## **New Firewalling Concept**

### Network Firewalling Zones

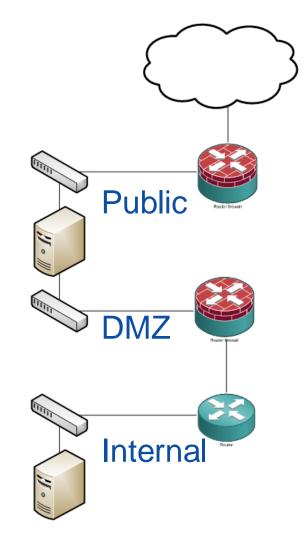
- Fine-granular ACLs for public services
- Subnet-granular ACLs from DMZ to internal networks
- No network ACLs between internal networks
- No network ACLs from internal networks to DMZ

## Host Firewall

- Fine-granular netfilter ACLs on every host
- Also secures access within the same subnet
- Every host only has its own set of ACLs: O(1)

## Application

Enforce Authentication / Authorization



## How to manage netfilter?

## Custom scripting

- Shell script, macro processor
- Works well for very specific environments
- You need to know what you're doing.

## Off-the-shelf software

- Typically: one admin to rule them all
- Does not fit our environment

## Custom Management Software

- Multi-user-aware
- Tight integration with corporate Intranet, processes and tooling

## Firewall Rule Management Software

## Approach

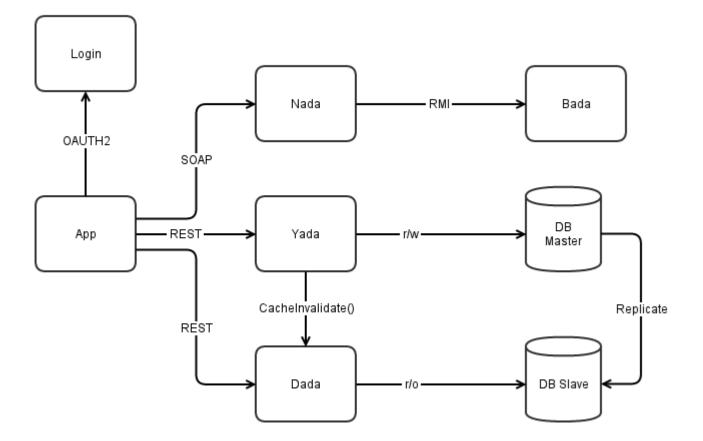
- Changes do typically affect a fraction of hosts
- Diff is centrally calculated, a change notification broadcasted to affected hosts
- On notification or agent restart, agents do poll new netfilter configuration
- Netfilter configuration is cached locally and applied on agent restart.

## Firewall Rule Management Software

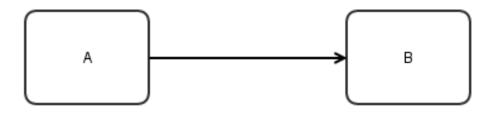
- No spreadsheet, no scripting language, no macro processor, no security groups
- Sysadmins do know about IP addresses, ports and protocols
  - ... Application Owners, Developers and Management don't necessarily do.
- Use a data model everyone understands!
  - Everyone should be able to read firewall rules!
  - Everyone should be able to write correct firewall rules!
  - Everyone should be able to approve/deploy their firewall rules!

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## **Systems Architecture**



## Systems Architecture, Excerpt



## Application, Consumer, Client

Service, Provider, Server

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. . .

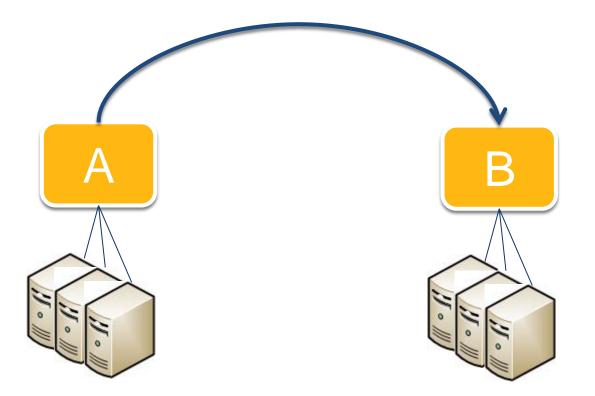
## **Firewall Management Data Model**

- Remember your average Monitoring system?
  - A cluster of hosts is running service "A"
  - Every object does have a distinct name and responsible team
  - Apply the same principles to firewalling.



## **Firewall Management Data Model**

Service A does access Service B.

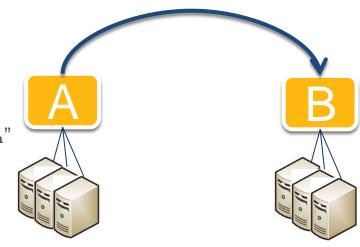


## Treat everything as a graph of linked nodes

- Follow from service A (source) to its hosts
  - Destination = Definition of B
  - Consult source hosts for "ip route get \$destination"
    - (Cache result as a fallback)

## Deploy rule on hosts running service B

- Create/Replace custom chain for service B
- Fill in pre-calculated, ordered rules
- Link custom chain to INPUT chain
- Done!
- Optionally: deploy on hosts running service A as an egress filter

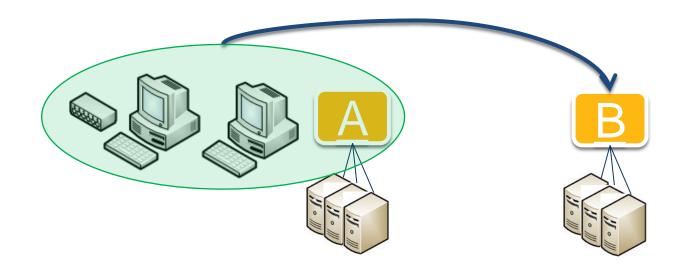


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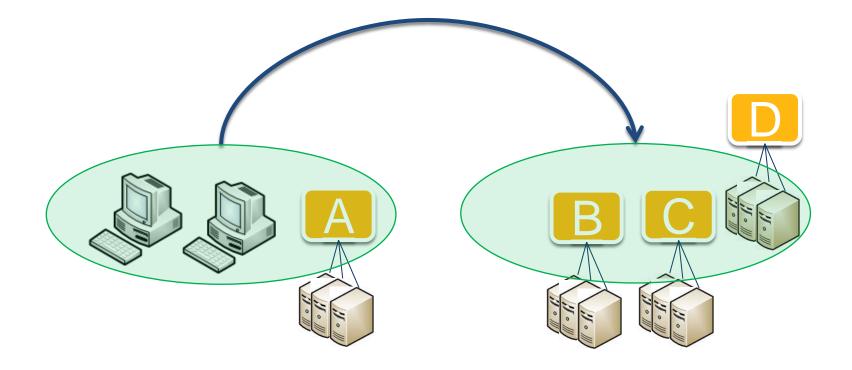
## Legacy and Management

## Networks

- CIDR-style networks do exist to integrate legacy sources
- Groups
  - One can create and manage groups
  - Groups can contain any other objects



## Spot the error!



## **Default Policies**

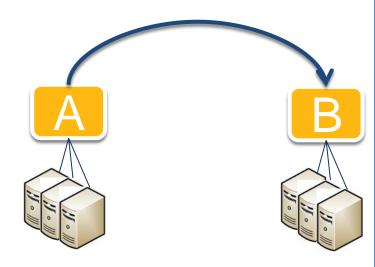
#### Every service does have its own default policy

- Restricted Service: default policy "reject"
- Unrestricted Service: default policy "accept"
- Host default policy = catch-all for "unknown"
  - If you'd like to access all services, create a rule involving all services.
  - If you need "access all areas", create a rule involving all services AND the host.

## Responsibilities

### Responsibilities

- Services running on a host are owned by the team running the host.
- The team running the host may assign approval permissions for specific services to other teams.



## Approvals

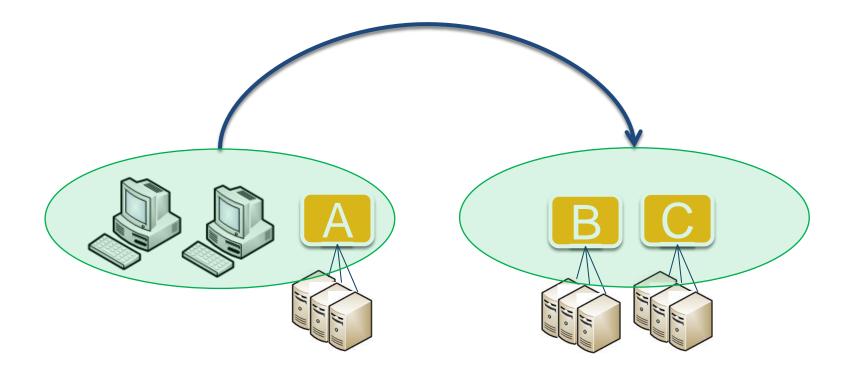
- The requesting team has to be responsible for source or destination (host/service).
- If the requesting team is responsible for destination, we'll assume their approval; otherwise, we'll request their approval.

### Changes

- Changing anything which results in re-deployment requires re-approval.
- Until re-approval, the last approved stated is deployed.

### **Stories solved**

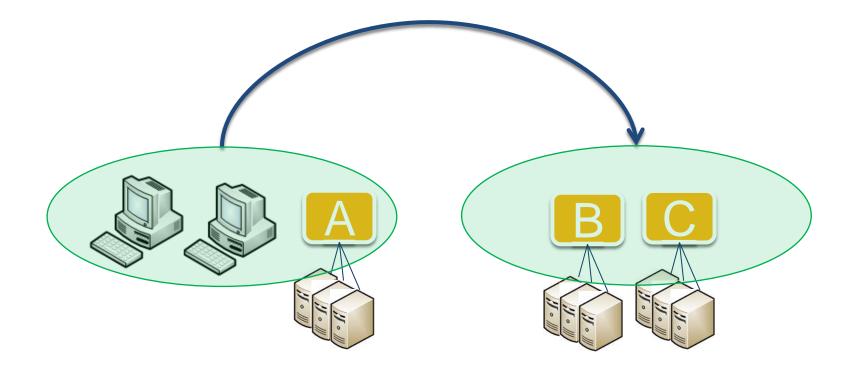
- Distributed authoring, approval and deployment of firewall rules
- Simple data model, simple rules, simple auditing
  - "Workstations of Team Y and Jenkins may access Tomcat Admin Consoles of Team Y"
- "Do what I mean" for IPv4/IPv6, incl. Default Address Selection



## Stories solved (2)

#### Rules may become more static

- Clients do have less (recognizable) rules: more auditable
  - At best, every client only has a single rule with all destination services
- When endpoints change: change the rule, don't create additional rules



### Images

 "Roadblock in Palestine" by Harry Pockets – Own work. Licensed under CC BY-SA 3.0 via Wikimedia Commons <u>https://commons.wikimedia.org/wiki/File:Roadblock\_in\_Palestine.jpg</u>

# BACKUP

28 25.03.2015 1&1 Internet AG

My rules

My requests

Rules awaiting my approval

#### + Add rule

#### Notifications

#### H.1479

ac1domngsslipssbsa02.mw.server .lan rules were successfully deployed on host

#### H.1485

ac1domngssllogbsa01.be.server.la n rules were successfully deployed on host

#### H.1477

ac1domngsslbpmbsa02.mw.server .lan rules were successfully deployed on host

#### H.1526

domngsslipssbapa02.mw.server.la n rules were successfully deployed on host

#### H.1227

domngsslbpmqabsa01.mw.server.l an rules were successfully deployed on host

H.1522

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i il	Objects	Rules	Notifications			
	Add rul	е				
- >	1. Select so	urce:		2. Action:	3. Select destination:	
	Search for source			Accept	Search for destinations	
				Reject		
	SELECTED (0)	)			SELECTED (0)	

Cancel

TCP: ANY: 3306 IT Operations Technology Linux

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Objects

\$.25 MySQL

> 🔳

#### My rules

My requests

Rules awaiting my approval

#### + Add rule

#### Notifications

H.1479 ac1domngsslipssbsa02.mw.server .lan rules were successfully deployed on host

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H.1522

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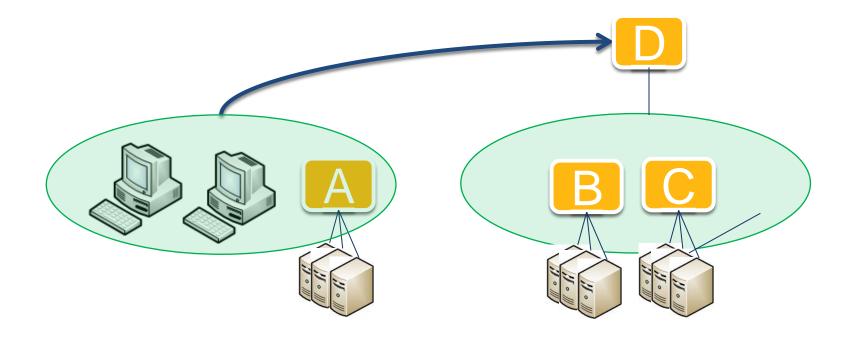
Add rule								
1. Select source:		2. Action:	3. Select destination:					
Search for source		<ul> <li>Accept</li> <li>Reject</li> </ul>	Search for destinations					
SELECTED (2)			SELECTED (1)					
H.29 vm-anders-7766.sandbox.lan 10.88.9.149			S.14 toelva special ssh service TCP://172.19.1.89:22					
IT Operations Management Architecture & Projects			IT Operations Management Architecture & Projects					

Cancel Add rule

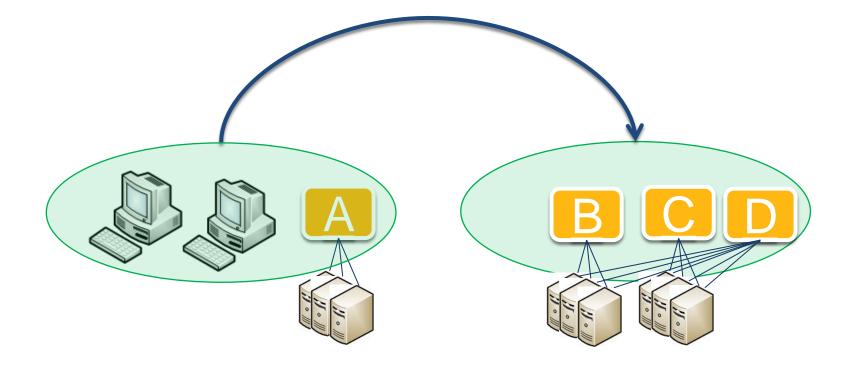
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## Services may be hosted on groups

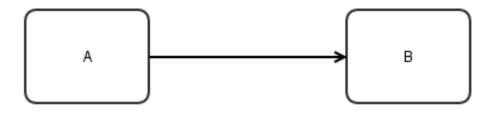


## Services are not limited to a single cluster.



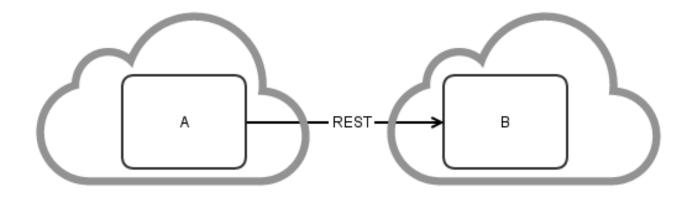
## Not yet implemented...

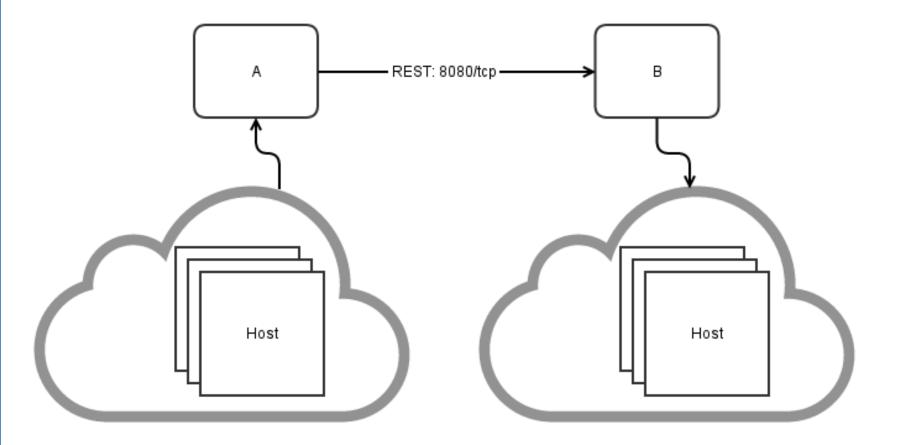
- Calculate & Request Network-ACLs
- Graphical Audit

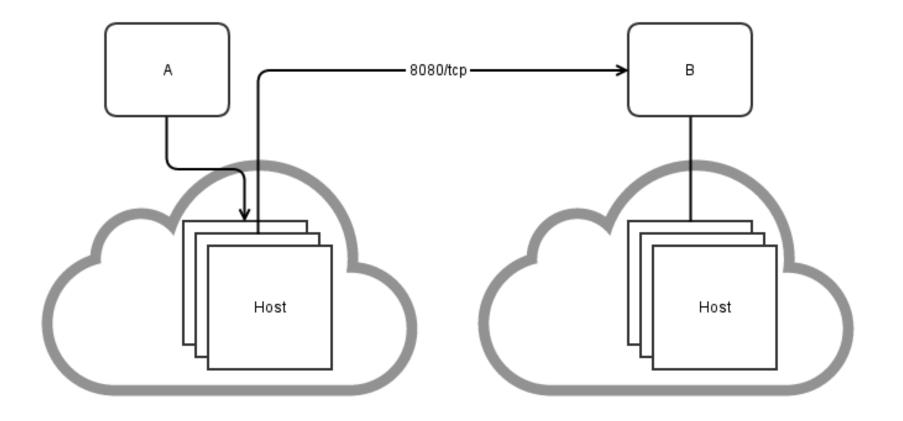


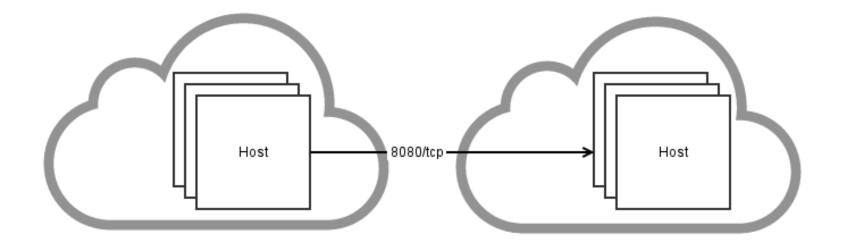
# Application

Service









iptables -I INPUT --src 192.0.2.34 --dst 192.0.2.97 --dport 8443 -p tcp -j ACCEPT iptables -I INPUT --src 192.0.2.34 --dst 192.0.2.56 --dport 8443 -p tcp -j ACCEPT iptables -I INPUT --src 192.0.2.34 --dst 192.0.2.2 --dport 8443 -p tcp -j ACCEPT iptables -I INPUT --src 192.0.2.38 --dst 192.0.2.97 --dport 8443 -p tcp -j ACCEPT iptables -I INPUT --src 192.0.2.38 --dst 192.0.2.56 --dport 8443 -p tcp -j ACCEPT iptables -I INPUT --src 192.0.2.38 --dst 192.0.2.2 --dport 8443 -p tcp -j ACCEPT iptables -I INPUT --src 192.0.2.45 --dst 192.0.2.97 --dport 8443 -p tcp -j ACCEPT iptables -I INPUT --src 192.0.2.45 --dst 192.0.2.97 --dport 8443 -p tcp -j ACCEPT iptables -I INPUT --src 192.0.2.45 --dst 192.0.2.56 --dport 8443 -p tcp -j ACCEPT iptables -I INPUT --src 192.0.2.45 --dst 192.0.2.56 --dport 8443 -p tcp -j ACCEPT iptables -I INPUT --src 192.0.2.45 --dst 192.0.2.56 --dport 8443 -p tcp -j ACCEPT